

To our clients, partners, employees, and communities across Canada:

## Thank you.

Thank you for the sacrifices you have made, for the courage you have shown, for your leadership and for your support. We continue to be inspired by the collaboration we have witnessed in our communities and among our own teams. Together, we are working towards a new normal, and we cannot understate the appreciation we have for everyone's contributions.

As Canada moves towards reopening with various phases and timelines, we want to reiterate that our priority is the health and safety of our employees, customers, suppliers and service partners. We will continue with all government directives to help stop the spread of the virus and bring about an end to it as quickly as possible. As an essential business supporting our cities, we've made fundamental changes to our operating procedures that keep our employees and colleagues safe. We have continued to cancel all corporate travel, implement self-isolation policies for potential exposure, and offer quality PPE equipment for our employees.

Our sites remain aligned with disinfection and distancing procedures, and all visitors are encouraged to contact their account representative to review safety requirements, processes, and procedures to help #flattenthecurve. As our provinces re-open, please rest assured that our operations will accommodate access without any potential disruption to safety, security, and the protection of all Lafarge Canada stakeholders.

LafargeHolcim is aligned with and will continue to follow the guidance provided by the World Health Organization (WHO) and Health Canada. For the most up-to-date and reliable COVID-19 information, please refer to: www.who.int or www.canada.ca/covid19. Our thoughts go out to anyone who may be affected by the coronavirus.

Thank you for your continued trust in LafargeHolcim and its people; we wish you good health.

David Redfern, President & CEO, Eastern Canada Brad Kohl, President & CEO, Western Canada